WELCOME



"Until one has loved an animal, a part of one's soul remains unawakened."

-Anatole France





Liberty Veterinary Hospital

6823 Yankee Road ~ Liberty Township, OH 45044

Amy L. Johnstone, DVM and Associates

Office phone: (513) 755-9700 ~ Fax: (513) 755-9107 www.libertyvet.net / info@libertyvet.net

Welcome, and thank you for considering us for your pet's veterinary care!

Liberty Veterinary Hospital is a full-service, small animal veterinary hospital with boarding and grooming facilities and obedience training. We offer specialized care beginning with puppy and kitten wellness plans, routine semi-annual check ups, sick exams, dental health maintenance, continuing through the golden years with senior healthcare packages. Our staff is well educated and eager to meet all your pet's needs.

Our hours are Monday—Friday 7:30 a.m. - 6:00 p.m., and Saturday 8:00 a.m. - 1:00 p.m.

If you have not done so already, we invite you to tour our state-of-the-art facility. We suggest you make a tour appointment to expedite your time, but impromptu tours are often possible as well. We suggest for their safety, that young children stay at home, or stay in the company of a family member in the lobby.

Thank you so much for this opportunity to welcome you and your family to our community, and we look forward to meeting you. If you are new to the area, be sure to check your Welcome Wagon directory for additional information and discounts.

Sincerely,

Amy L. Johnstone, D.V.M



www.facebook.com/LibertyVeterinaryHospital/



 $\underline{www.pinterest.com/libertyvethosp/}$



instagram.com/libertyvet?hl=en



twitter.com/Libertyvet



Liberty Veterinary Hospital 513-755-9700



Your Canine Companion:

- Semi-Annual Exam
- DAPP1 / DAP3
- Rabies (1 or 3 year)
- Leptospirosis (4 strain)
- Bordetella
 Bordetella is recommended every 6 months if your dog goes to dog parks, boarding or grooming facilities.
- Fecal Parasite Exam
 CDC now recommends every 6 months.
- Heartworm Test
- Canine Influenza

An ounce of prevention <u>really is</u> worth a pound of cure.

Exams every six months are the most important part of your pet's health care plan. Vaccines are important to protect against specific contagious disease like Rabies, Leptospirosis, and Parvo. Regular exams for detection of Heart & Kidney Diseases, Arthritis, Diabetes, Cancer, and other serious illnesses are the best defense for your pet.

Many problems are cheaper to treat in their early stage thru diet, exercise, or medication.

Waiting until symptoms emerge, may require hospitalization or surgery, or may not be treatable at all.

Your Feline Companion:

- Semi-Annual Exam
- HCP1 / HCP3 vaccine
- Feline Leukemia Vaccine
 Recommended for cats that go outdoors or exposed to other cats
- Feline Bordetella
 Recommended yearly for cats that attend grooming/boarding facilities.
- Fecal Parasite Exam
 CDC now recommends every 6 months.
- Feline Leukemia/FIV Test
 Feline Leukemia/FIV Test should be run during your cat's first exam and annually if your cat ever goes outdoors.
- Rabies 1 year or 3 year





Puppy Wellness Plan

Included services

7-9 Weeks of Age

- Well Puppy Exam
- DAP Vaccine
- Fecal Parasite Test
- Strongid Round Worm Dewormer
- Nail Trim (if needed)
- Flea and/or Tick Prevention
- Heartworm & Intestinal Parasite Prevention

10-12 Weeks of Age

- Well Puppy Exam
- DAP Vaccine
- Lepto Vaccine (1 of 2)
- Kennel Cough (Bordetella Vaccine)
- Fecal Parasite Test
- Strongid Round Worm Dewormer
- Nail Trim
- Flea and/or Tick Prevention
- Heartworm & Intestinal Parasite Prevention

13-15 Weeks of Age

- Well Puppy Exam
- DAP Vaccine
- Lepto Vaccine (2 of 2)
- Nail Trim
- Flea and/or Tick Prevention
- Heartworm & Intestinal Parasite Prevention

16-19 Weeks of Age

- Well Puppy Exam
- DAP Vaccine
- Rabies Vaccine
- Nail Trim
- Flea andTick Prevention
- Heartworm & Intestinal Parasite Prevention

Additional discounts on recommended services:

- \$5.00 off puppy grooming (up to 6 months)
- 10% off spay / neuter (if performed before 7 months of age)
- 10% off dental cleaning & extraction of baby teeth
- 10% off dewclaw removal
- 10% off select parasite preventatives
- 10% off microchip implantation (service activation is not discounted)
- 10% off Lyme vaccine
- 10% off Kennel Cough vaccine booster
- 10% off Canine Flu vaccine

Services at regular cost: \$87000

Discounted Package Price \$695.00

This package is non-transferable between pets.

Refunds not given for unused/unneeded services.

Payment is due in full at the first visit. If you cannot pay in full at the first visit, you may apply for, or use your existing Care Credit account for a 6 month payment plan. Ask for more details.

No other discounts apply. This plan does not cover illnesses. It covers healthy, preventative services only. Services must be used within 6 months of your puppy's date of birth. All discounts expire when your puppy reaches 12 months of age.

Kitten Wellness Plan

Included services

7-9 Weeks of Age

- Well Kitten Exam
- HCP Vaccine
- Feline Leukemia/FIV test
- Fecal Parasite Test
- Profender or Strongid Round Worm Dewormer
- 1 Tube Vectra Feline Flea Preventive
- Nail Trim

10-12 Weeks of Age

- Well Kitten Exam
- HCP Vaccine
- Feline Leukemia Vaccine (1 of 2)
- Fecal Parasite Test
- Feline Bordetella Vaccine
- Nail Trim

13-16 Weeks of Age

- Well Kitten Exam
- HCP Vaccine
- Nail Trim
- Feline Leukemia Vaccine (2 of 2)
- Rabies Vaccine



Additional discounts on recommended services:

- 10% off spay / neuter (if performed before 7 months of age). (if elected by owner after surgical alternative education).
- 10% off dental cleaning & extraction of baby teeth
- 10% off additional heartworm, flea, & tick preventatives.
- 10% off microchip implantation (service activation is not discounted).

Services at regular cost: \$705.00

Discounted Package Price: \$560.00

This package is non-transferable between pets.

Refunds not given for unused/unneeded services.

Payment is due in full at the first visit. If you cannot pay in full at the first visit, you may apply for, or use your existing Care Credit account for a 6 month payment plan. Ask for more details.

No other discounts apply. This plan does not cover illnesses. It covers healthy, preventative services only. Services must be used within 6 months of your kitten's date of birth. All discounts expire when your kitten reaches 12 months of age.



The American Animal Hospital Association is a non-profit organization for companion animal veterinary hospitals. Established in 1933, the association is the only accrediting body for small animal hospitals in the U.S. and

Senior Wellness Plans

Included services

- **Physical Examination** <u>x2</u> Reveals weight loss, heart murmurs, tumors, enlarged abdominal organs, skin disorders, anemia, or other problems associated with liver or kidney disease. 1 exam performed w/ package + a free follow up wellness exam at 6 months.
- Dental Examinations-Reveals dental disease, which can lead to major life-threatening conditions, including heart and kidney disorders.
- Complete Blood Chemistry –Nineteen parameters which evaluate the major organ systems in the body. Diabetes, liver or kidney disease, electrolyte disturbances and other abnormalities may be detected.
- Complete Blood Count-Gives us information to detect and classify anemia, detect blood cancers and blood parasites and characterize active infections.
- Urinalysis-Test results allow us to diagnose diabetes, kidney failure, and urinary tract infections and can dectect liver disease, bladder stones, or tumors of the urinary system.
- **Thyroid Test (Baseline)**-To check for hyperthyroidism in cats and hypothyroidism in dogs.



Feline Plan Cost \$615.00

Costs of Procedures without plan: \$770.00



Canine Plan Cost \$680.00

Costs of Procedures without plan: \$850.00

- Chest Radiographs- Reveals heart and lung problems, including fluid build-up, heart enlargement, infectious or inflammatory conditions and tumors.
- Ophthalmic Examination-Screens for various painful or blinding eye disorders, such as glaucoma (increased pressure within the eye), cataracts (opacity of the eye lens), or KCS (an underproduction of tears causing "dry eye").
- **Blood Pressure** Blood pressure measurements detect hypertension which can occur as a result of kidney, heart, or thyroid disease.
- **Electrocardiogram (ECG)**-Evaluates for heart rhythm abnormalities associated with heart disease. .
- Urine Protein: Creatinine Ratio-This tests for small levels of protein in urine that can be an early indication of kidney disease.
- Optional Add-On: Ultrasound Wellness Scan Our vet will get a look inside your pet to look for any abnormalities that may not be visible. If performed at the SWP visit, a \$50.00 discount applies.

-Plan Bonuses-

(Valid for 12 months from the date of purchase.)

- 10% discount on a dental cleaning/prophylaxis (scheduled within 30 days of the initial exam.)
- 10% discount on medication prescribed at the initial visit (refills not included).
- 10% discount off additional diagnostic tests at time of visit.
 The plan is nontransferable. No other discounts apply.

Liberty Veterinary Hospital 513-755-9700

Grooming

Essential Grooming Package (base)

- Initial clipper trim
- Bath, blow dry, basic brushing & de-matting
- Final scissor trim by hand.
- Nails trimmed
- Ear cleaning
- Anal gland expression upon request.

Mini Groom - Face, Paws, Tail

 Face, paws, and tail hair trim. (Ear cleaning, Nail trim, anal glands and bath can be purchased separately)

Express Service (upgrade)

 Yours will be the first groom of the day, so that your pet can return home as early as possible.



Jane joined LVH in 2006 and came to us with 45+ years of dog grooming experience. She grooms dogs full time here, taking appointments every Monday, Tuesday, and Wed.

Originally from the Cleveland area, Jane attended O.S.U. where she found time to raise and show Irish Setters. Jane has groomed for private facilities, a boarding/show kennel (which she also managed), veterinary hospitals, & operated her own private grooming business.

Jane says, "I love my work every day because I love the animals. They make my job fun. It's hard to have a bad day when you see a smiling puppy face and a wagging tail. I love my job!



Baths

- Bath with specially formulated pet shampoo
- Blow dry
- Nail trim
- Ear cleaning

ala Carte Services

- **Specialty Cuts** Poodle? Schnauzer? Yorkie? Custom styles are available for many breeds.
- <u>Sanitation Clip</u> The areas under the tail & between the rear legs are trimmed to improve potty-time cleanliness..
- Nail Trims Don't need a bath or groom, but the nails are starting to be a problem? Your Groomer will be happy to remedy that for you.
- Ear Cleaning Included with grooming, shave downs, and baths, but can be done separately as well.
- Anal Glands If your pet needs anal glands expressed between grooms, an appointment can be made with a technician just for that.



Boarding

- Dog Boarding provides properly sized runs or cages with climate control and natural lighting for your canine family members. Larger adult dogs are housed in our kennel runs, while smaller dogs & puppies relax in our Small Dog Ward. This keeps the little ones from getting frightened by their bigger buddies. All dogs are exercised at least 3 times per day in grassy outdoor yards and fed per your instructions. Linens are provided for comfort. Elevated vinyl pet beds are available upon request.
- Kitty City is a separate boarding area for our feline friends. No barking dogs to frighten them here! Your cat is provided with their own individual condo with a view into our butterfly garden for hours of entertainment. Since cats are clever escape artists, we cannot allow them to go outdoors. However, we do allow private time roaming Kitty City so they can stretch out under the picture window.
- Exotics Welcome Too! We can care for many other pets while you are away as well. From rabbits & guinea pigs to birds and reptiles... even fish. Ask us for details.

Book your pet's stay early! Summer, spring break, and holidays are extremely busy times for our kennel. We can make a reservation as far in advance as you need in order to guarantee you a spot. Thanksgiving, Christmas - New Year's week, and Lakota's spring break regularly sell out 6 or more months in advance. Summer and other holidays sell out weeks prior. Call early!

<u>Checkout Time</u> Boarders picked up by 1:00pm will not be charged for their last boarding day. Boarders picked up after 1:00pm will be charged for the final day of boarding.

<u>Cancellation Policy</u> We require 48 hour notice for cancellations or to alter a reservation. We reserve the right to charge your account for a last minute cancellation/No show.



Please Note...

For the safety and health of all our patients, animals entering the facility for boarding, training or grooming are required to have the following:

- Negative fecal test within the last year
- Be current on the following vaccines:

Bordetella (every 6 months)

Rabies (annually)

DAP/or HCP (annually)

Lepto 4 strain (annually)

Heartworm test (annually)

Canine Influenza Bivalent (dogs only, annual)

Be on flea/tick and Heartworm prevention

Special handling charges may apply if a patient is not cooperative.

Liberty Veterinary Hospital



Hi, I'm Jean Smith, Dog Trainer. I also work as a caregiver to Autistic Adults at Safe Haven Farms and am a 4H Advisor for a dog club.

I've been training dogs since I was a



young girl, teaching manners to the strays that followed me home so my Mom would let them stay. It worked until I got up to 7 dogs at one time! She made me find homes for some, which was hard, but I found that they were easy to place since they were obedient. I currently have dogs, cats, lizards, tortoise, horses, goats and fish.

Dog Training

All classes are conducted by, Jean Smith, Dog Trainer. Classes are designed to help you teach your dog commands and manners using positive reinforcement to make them a more enjoyable member of your family. Our goal is for you to have a pet you can be proud of and will never want to re-home. Jean is an AKC CGC Evaluator; and can certify your dog as a Canine Good Citizen when it's ready.

CLASSES

- **Puppy Class:** Puppies up to 6 months. Basic manners, sit, down, stay, loose leash walking, leave it, potty training. Get them started as young as 8 weeks to avoid having to change unwanted behaviors later.
- <u>Beginner Class:</u> Dogs over 6 months of age needing the basics, sit, down, come, stay, loose leash walking, leave it. We work on changing unwanted behaviors, biting, running away, barking, etc.
- Intermediate Classes: Need to know all the basics and able to do a 30 second stay most of the time without continued corrections. Class builds on the basics adding distractions, distance and duration.
- Advanced Classes: Working on getting your dog CGC (Canine Good Citizen) certified.
- Rally-O: Obedience using signs to follow, earn titles while having fun with your dog.
- Intro to Agility: Basics of equipment use. No running of patterns.



Cost:

\$80 for 8 weekly one hour sessions

\$150 for 6 weekly one hour sessions of private In Home Training

Updated vaccines Required. For next start date, contact:

Jean Smith, 513-571-7909



Liberty Veterinary Hospital's Prescription Request Policy

- We recommend that all our furry loved ones' prescriptions and veterinary diets be dispensed and purchased from our clinics to maintain high safety and quality standards and provide the recommended guarantees from our pharmaceutical partners. Many of our partners offer instant rebates and loyalty reward programs to help offset the cost of prescription medications. Please ask!
- <u>Covetrus/Vets First Choice</u>, our Home Delivery Service, is the next best and easiest option for receiving prescriptions and products, as they are delivered directly to your home. Please let our team members know if you would like to have the requests for your prescriptions and veterinary diets delivered through our home delivery service.
- We are happy to authorize requests for prescriptions to outside or online pharmacies such as Chewy.com or 1-800-Pet-Meds by having you pick up a handwritten prescription for you to send/fax to the pharmacy of your choice. The written prescription can also be mailed to your home. We will not email or fax our prescriptions to these pharmacies, and we do not accept faxed or telephone requests for authorization.

Our concerns about these large box online pharmacies are:

- o Purchasing products from "middle vendors' who acquire the product from authorized channels and divert it to unauthorized channels.
- o Products that they sell are produced for markets outside the USA and are not manufactured or labeled for sale in the USA. Some of these products may be damaged by the environmental extremes that they are exposed to.
- o The possibility that these products could be expired at the time they are shipped. Pharmaceutical manufacturers will not guarantee their products if they are not purchased from an authorized seller. If problems or side effects develop, we cannot address them directly with the manufacturers.

We are part of your community and neighbors and are here to help you when your pet needs our care. Please call us if you have any questions.



Internet sites that sell pet drugs can be reputable pharmacies. Some, however, are not. They are fronts for businesses breaking Federal, State, or International laws. These illegal pet pharmacies may sell counterfeit, outdated, mislabeled, incorrectly-made, or improperly stored drugs. They also may not refund you if you have problems with your order.

If your pet needs a prescription drug, talk with your veterinarian before you purchase online. Your veterinarian wants what's best for you and your pet.

If you still want to purchase your pet's prescription drugs online, remember you can protect yourself and

your pet--do your homework and be online pet pharmacy A.W.A.R.E.

Report suspicious online pet pharmacy sites to the FDA and the National Association of Boards of Pharmacy (NABP) at:

FDA: http://www.fda.gov/Safety/ReportaProblem/ucm059315.htm

NABP: http://www.nabp.net/.

The best defense you have against illegal online pet pharmacies is education. Do your homework and be online pet pharmacy **A.W.A.R.E.** before you purchase your pet's medicines online.

AN INFORMED CONSUMER IS AN EMPOWERED CONSUMER.

For more information about purchasing pet drugs from online pet pharmacies, visit CVM's website at: http://www.fda.gov/AnimalVeterinary, call CVM at 1-240-402-7002, or write CVM at AskCVM@fda.hhs.gov.

Visit Liberty Veterinary Hospital's online pharmacy at www.libertyvet.net

Ask your veterinarian

Watch for red flags

Always check for site

Report problems and

Educate yourself about online pet pharmacies

suspicious pharmacies

accreditation

Glossary of Vaccinations & Diseases

Intestinal Parasites threaten your pet's health. In large numbers, they can cause intestinal blockages, bloody diarrhea and even premature death. Microscopic examinations of your pet's stool should be done yearly for early detection and treatment. Some intestinal parasites can be transmitted to humans.

Rabies is a fatal infection of the nervous system that attacks all warm-blooded animals including humans. It is a public health hazard and a risk to all pet owners. There is no cure for Rabies. Vaccination is your pet's only protection, & is required by law.

Spaying (female) or Neutering (male) is recommended for all pets that are not intended for breeding or showing. In addition to preventing pregnancy, spay/neuter surgery may significantly reduce the possibility of breast tumors, testicular disease, cancer and certain undesirable behaviors (aggression, wandering, etc.). While spay/neuter surgery is recommended when your pet is about six months old, it can usually be done at any age.

Fleas can cause anemia and even death in young pets. If swallowed, fleas can transmit tapeworms to your pet. Flea bites can cause allergic reactions resulting in a painful, itchy skin disease. Your veterinarian is best qualified to prescribe the proper products for you to eliminate these parasites



DAP - Distemper, Adenovirus, Parvovirus and Parainfluenza

Distemper is so wide spread nearly every dog will be exposed during it's lifetime. Distemper's high death rate makes vaccination a must. Dogs with distemper may suffer coughing, vomiting, diarrhea and other symptoms followed by death.

Adenovirus Causes Hepatitis which affects the dog's liver. It spreads through an infected dog's urine, & exposure can result in anything from a mild infection to death.

Parvovirus is an intestinal viral infection resulting in diarrhea, fever, vomiting and severe depression. Transmitted through contact with an infected dog's feces, Parvo is highly contagious and life-threatening, especially in puppies.

Leptospirosis is a bacterial disease that infects dogs AND humans. It mainly affects the liver & kidneys, causing vomiting, kidney failure, & can be deadly. Due to increasing prevalence, we use a 4-way vaccine that protects against multiple strains, unlike older vaccines that only cover one or two varieties.

Heartworm Disease is life threatening wherever mosquitoes are present. Adult dogs must be tested prior to starting preventative medication. Use of preventatives in an infected dog could result in death. Annual testing is needed even if treating year round with preventive medication. Preventative medication is a must!

Bordetella and Parainfluenza can cause Kennel Cough, an upper respiratory infection with a persistent, dry, hacking cough. The disease may last several weeks and is extremely contagious.

Kittens and Cats

HCP=Feline Herpesvirus, Calicivirus, Panleukopenia

Feline Respiratory Diseases (Calicivirus, Herpesvirus) are highly contagious and widespread. These diseases are easily spread from cat to cat by sneezing, etc. Even a cat that seems healthy can infect your cat. Chances are high that your cat will be exposed. Calicivirus can be fatal to cats.

Feline Panleukopenia, also known as feline distemper, is highly contagious and can be fatal. Nine out of ten cats with distemper may die. Since this disease is easily transmitted from cat to cat, chances are very high that your cat will be exposed. Symptoms include depression, loss of appetite, vomiting and diarrhea.

Feline Leukemia is now considered the leading cause of cat deaths. FeLV breaks down the cat's ability to fight off infections of any sort. The cat usually dies of a disease that it would normally be able to resist. Effective FeLV vaccines are available to protect uninfected cats.

Feline Heartworms. Cats get heartworm disease in the same way dogs do. Mosquitoes transmit the disease by biting an already infected animal, and then pass the infection on to other animals. Often, cat owners assume their indoor cat is safe. That is not true. Both indoor & outdoor cats are at risk for this disease. Just one worm can cause coughing, breathing difficulties, vomiting, weight loss, and sometimes sudden death.

Feline Bordetella is the same respiratory disease (kennel cough) that infects dogs. Your cat can contract Bordetella even if it never leaves the home. Your dog, although vaccinated, can carry the disease from the kennel/grooming facility to your home.

